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ARIZONA CORPORATION COMMISSION



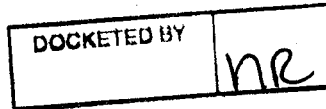
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Direct Line: (602) 542-4143
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E-mail: kmayes@azcc.gov

06mc

Arizona Corporation Commission
DOCKETED

SEP 11 2007



September 10, 2007

Mr. William Butler
1227 West 4th Street
Tempe, AZ 85281

RE: Southwest Gas Rate Case; Docket No. G-01551A-07-0504

Dear Mr. Butler:

Regarding your letter of September 3, we are docketing it in the Southwest Gas rate case file. Our office will be closely scrutinizing all aspects of the rate case, including your concerns.

Thank you for sharing your thoughts with me. We will certainly give your points careful consideration.

Sincerely,

Kris Mayes
Commissioner

RECEIVED
2007 SEP 11 P 1:01
AZ CORP COMMISSION
DOCKET CONTROL

6.01551A.07.0504

Honorable Chris Mayes,

Arizona Corporation Commission

September 3, 2007

I note in the Arizona Republic issue of September 01, 2007 that Southwest Gas is going to attempt to get another rate increase.

I ask you to note the attached copy of my 08 30 07 billing.

This bill is for service to 1 gas water heater and 1 gas clothes dryer.

Note that they charge me \$25.00 to read the meter, send me a bill, and cash my check. The appliances serve 4 apartments so SWG considers me to be a commercial user.

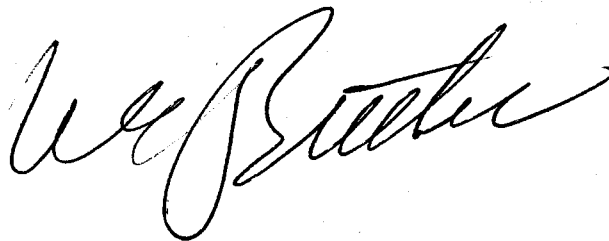
They also charge a "delivery charge" of \$3.94 for a total of \$28.94 fees to deliver \$6.68 worth of gas.

I find this to be a rapacious billing for a monopoly service.

I ask that you attach a condition to the now pending case that will give relief to small time landlords like myself. And if you will let me push my luck, give a refund for all the years that they have pulled off this theft.

Bill Butler
1227 W. 4th Street
Tempe, Az 85281

Phone 480 966 2311

A handwritten signature in black ink, appearing to read "Bill Butler", written in a cursive style.

**SOUTHWEST GAS CORPORATION**

G1SW21000051640101000000110

PO BOX 52075 MS 42A-002
PHOENIX, AZ 85072-2075**Customer Assistance:**

(602) 861-1999

Hearing Impaired:
711Spanish/Espanol:
(602) 678-6796

www.swgas.com

PLEASE RETAIN THIS TOP PORTION FOR YOUR RECORDS

WILLIAM BUTLER
1227 W 4TH ST
TEMPE AZ 85281-2413

Service Address: 1321 W 5TH ST LDRY

85281

Rate Schedule: 026/G-25S GENERAL SERVICE SMALL

Your Local Office Is 2200 N CENTRAL, STE 101, PHOENIX AZ 85004

ACCOUNT NUMBER	CYCLE	DATE MAILED	PAST DUE AFTER	PLEASE PAY AMOUNT DUE
421-0720458-021	18	08/30/07	09/18/07	\$40.14

PREVIOUS BILLING:

Previous Balance

36.66

Payment(s) Since Last Bill - Thank You

36.66CR

Balance Forward

\$0.00

CURRENT BILLING:

29 Days

Meter Reading: Current

Previous

Billing

Total

Aug. 28

July 30

7 X .9963 =

Therms 7

1337 -

1330 =

Delivery Charge

7 Therms X

.562170 =

3.94

Rate Adjustment

Total Therms X

.002500 =

0.02

DOT Safety Surcharge

Total Therms X

.000720 =

0.01

Monthly Gas Cost

Total Therms X

.953720 =

6.68

Basic Service Charge

25.00

Applicable Revenue Taxes

4.49

Current Bill

\$40.14

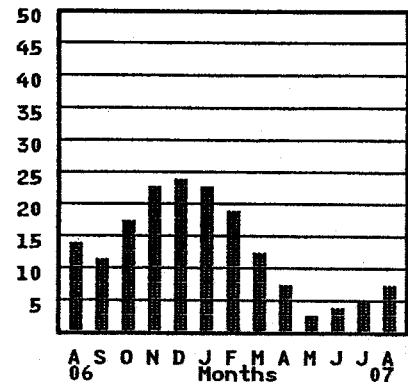
2549
9-3-7**Due on or before: 09/18/07****Amount due: \$40.14****Important Messages:**

Your next meter read date is: Sep. 27, 2007

YOU CAN KEEP YOUR HOME COOL AND SAVE ENERGY BY
USING YOUR OUTDOOR GRILL. TAKE ADVANTAGE OF
DISCOUNTS ON NATURAL GAS BARBECUES THROUGH
9/30/07. CALL OUR ENERGY SPECIALISTS AT
1-800-654-2765 OR VISIT OUR SPECIAL OFFERS
PAGE AT WWW.SWGAS.COM FOR PROMOTION DETAILS.

Gas Usage History Information:

	Therms	Days	=	Avg Daily Therms	Avg Monthly Temperature
This Month	7	29	=	0.24	95
Last Month	5	32	=	0.16	95
Last Year	14	32	=	0.44	91

T
H
E
R
M
S

Previous Balance	Payments & Adjustments	Balance Forward	Current Bill	Current Balance	AMOUNT DUE
36.66	- 36.66	= 0.00	+ 40.14	= 40.14	\$40.14

PLEASE SEE REVERSE SIDE FOR RULES AND REGULATIONS • RETURN BOTTOM PORTION WITH PAYMENT